

**Di's coaching centres on 'accountability that starts at the top.' She knows that as executives effectively hold themselves, their organisations and people accountable, measurable value is imbued by their leadership. Di's fresh approach on accountability liberates successful leaders to attain sustainable professional and business transformation.**

Using empathy and her keen sense of humour, Di generates a safe, positive environment for leaders to achieve greater awareness of and proficiency in their natural motivation, energy and talent. She helps executives hone and increase ways of modeling high performance and leadership accountability.

### Professional Experience

With more than 25 years executive and consulting experience in the public and private sectors, Di understands the issues facing large organisations operating in a multi-national business environment. She has walked the same paths and understands the pressures facing high potential leaders. Di's established track record of success, particularly with business transformation, organisational change and human resources strategy makes Di invaluable as a top executive coach.

For The United Group, Di led the Group Human Resources function, creating a new operating model and strategic planning process. She oversaw the Human Resources due diligence on two major acquisitions which successfully added 5000 staff to the business and contributing to over 100% increase in share value. Consulting to shared services provider NSW Businesslink, she led the program to design and implement a best practice organisational structure, operating model and strategic framework to position the organisation at the leading edge of their market. This program won Di and NSW Businesslink first place in the best 'Customer Focused Business Model' category of the Global iCMG Architecture Awards (2012).

### Publications

A best-selling author, Di has published numerous books and writes a blog for global leaders of business transformation. Marshall Goldsmith commended her "clarity, simplicity and candor" in a review of Di's #1 Amazon Best Seller [Accountability Leadership: How Great Leaders Build a High Performance Culture of Accountability and Responsibility](#). This seminal work transforms perceptions about workplace accountability from punitive to liberating, reinforcing Di as leading voice in organisational change.

### Qualifications & Accreditations

Di holds a Graduate Certificate in Change Management from the Australian Graduate School of Management (AGSM), a Graduate Diploma in Tourism from the University of Technology-Sydney (UTS), and a Professional Development Certificate from the Institute of Coaching & Consulting Psychology. Di earned her Bachelor of Business in Human Resources and Industrial Relations from UTS (formerly Nepean CAE). She is an acclaimed international executive coach with numerous certifications and accreditations from professional bodies such as:

- Certified Coach, Marshall Goldsmith Stakeholder Centered Coaching
- Graduate, Australian Institute of Company Directors (GAICD)
- Fellow, Australian Institute of Management (FAIM)

Di's coaching has helped me to find a more solid concentration of priorities, closer scrutiny of the business, more confidence to make better decisions and more confidence in myself. You have respect for everyone and see the best in everyone.

***Paula Jandey, Director of Europe Imports Pty. Ltd.***

